

Terms and Conditions

- Booking operates on a first come first served basis i.e. whoever returns their forms and fees first gets a place. Places cannot be reserved without forms and remittance.
- A £50 non-refundable deposit must be made to reserve your place on the course.
- Payment for the course is preferred upfront however, instalments are available for BSL Level 1 and BSL Level 2: (see *Instalments* below).
- Fees are non-refundable* except in certain extenuating circumstances at the discretion of SigningBSL at The Signing Company
- Teachers reserve the right to cancel a course should minimum places not be filled. Full refunds will be given.
- If you miss a class, it cannot be refunded* or carried over to the next block of classes. There will be no provision of extra classes.
- If classes are cancelled due to extreme weather or ill health of presenter or their children, then no refund can be provided. Every effort will be made to provide alternative cover or additional classes.
- Blocks of classes must be paid for IN FULL even if you are not going to be able to attend all the classes e.g. due to holiday
- Classes are non-transferrable to other teachers in different areas.
- All materials are included.
- None of the information handed out at classes/presentations/workshops is to be copied or reproduced without prior permission from The Signing Company.
- No responsibility can be taken for loss or damage to property or person in or outside the venue.
- The Signing Company presenters are covered by professional indemnity/public liability insurance up to £5 million. This does not cover personal belongings for staff or group members (copies of certificate available on request).
- Should you have a complaint please speak to a member of staff either in person or by phone, request a complaints form or contact us through our website - www.thesigningcompany.co.uk